

Whistleblowing Form

Bank of China (Hong Kong) Limited (“BOCHK”) and Bank of China (Hong Kong) Limited Jakarta Branch (“the Bank”) is committed to upholding and enhancing corporate governance standard and strongly values the ethical conduct and integrity of the employees. In the respect, if external parties (e.g. partners, customer and suppliers, etc.) dealing with the Bank encounter misconduct which might have happened or will possibly happen within the Bank, it could be reported to the Bank. In all cases, the Bank shall handle the whistleblowers’ concerns in a prudent, confidential and fair manner. Nevertheless, in relation to comment or suggestion on the Bank’s services or products, unless it is within the scope of misconduct as listed in the whistleblowing system, they should be made to the Bank’s relevant unit in charge of customer opinions handling for following up.

If you wish to make a report, please fill in the form below. Please note that whistleblowers may send the completed form with supporting documents, in a sealed envelope clearly marked “to be opened by addressee only” and addressed to Head of Internal Audit Department, by posting to Tamara Center Suite 101, 102, 201, 301, 502, 803, 805, 1001 & 1101, Jl. Jend Sudirman Kav. 24, Jakarta 12920 (Whistleblowers may also send the same to the Head of Internal Audit Department by email at whistleblower@bankofchina.co.id). If the whistleblowing case involves the Head of Internal Audit Department of the Bank, whistleblower can make further reporting by making reference to the information disclosed on the official website of BOCHK. Whistleblowers are encouraged to provide clear and sufficient information or contact details so as avoid to delay or impede the Bank's investigation of the reporting cases.

<p>Whistleblower’s Name and Contact Information</p> <p>The Bank accepts anonymous reporting. An anonymous reporting, however, might lead to difficulties in conducting the investigation because the Bank is not able to obtain further information from the whistleblower. In this connection, whistleblowers are encouraged to provide their identities and contact information in order to facilitate further follow up.</p>	<p>Name: _____</p> <p><input type="checkbox"/> Customer <input type="checkbox"/> Supplier <input type="checkbox"/> Others (please specify: _____)</p> <p>Telephone number: _____</p> <p>Email address: _____</p> <p>Date: _____</p>
<p>The incident had been reported to other units of the Bank or regulatory authorities:</p> <p><input type="checkbox"/> Yes (Please specify: _____)</p> <p><input type="checkbox"/> No</p>	<p>The Subject Matter of the Reporting:</p> <p><input type="checkbox"/> Financial matters <input type="checkbox"/> Internal controls</p> <p><input type="checkbox"/> Bribery or corruption <input type="checkbox"/> Money laundering, terrorist financing, tax evasion, etc.</p> <p><input type="checkbox"/> Other possible improper conducts (please specify: _____)</p>
<p>Details of the Subject Matter:</p> <p>Please provide the details including WHO is the person(s) concerned, as well as WHEN, WHERE and WHAT of the incident are about (continue on separate sheet if necessary) together with the relevant supporting documents.</p>	
<p><u>Personal Data Collection Statement</u></p> <p>Personal data and information collected through this Whistleblowing Form will only be used for the direct handling of whistleblowing reporting but not for any other purposes without the whistleblowers’ prior written consent, unless the use is required or permitted by the prevailing laws and regulations. In case of a whistleblowing reporting becoming criminal investigation, the personal data and information as collected may then be disclosed to the relevant enforcement authorities.</p>	



中國銀行(香港) 雅加达分行
BANK OF CHINA (HONG KONG) JAKARTA BRANCH

Applicable data protection laws will be determined by jurisdiction in which your report is submitted, however for both the Personal Data Protection Law in Indonesia and the Personal Data (Privacy) Ordinance of Hong Kong guarantees that personal data subject shall have the right to request access to and correction of his/her personal data as held by the Bank or BOCHK Group. If he/she wishes to exercise these rights, requests should be made in writing to the Head of Internal Audit Department.

By proceeding with this submission, you expressly consent to the jurisdictional authority of the data protection laws of the respective country in which the report is filed to.